

June 2023 | Issue no.04

RUMBALARA COMMUNITY

NEWSLETTER

Good News Story

Stephanie Buckworth is a Proud Yorta Yorta woman from Shepparton. Steph started her career at Rumbalara as a 'Casual Administration Assistant'.

She has successfully completed a Certificate IV in Human Resources Management in early 2023, and has progressed in her career as a 'People and Culture Officer'.

Steph plans to undertake the Diploma of Human Resource Management in 2024/2025.

We are proud of Steph - and encourage our community to aspire to gaining qualifications whilst working at Rumbalara!



STEPHANIE BUCKWORTH
PEOPLE & CULTURE OFFICER
(RUMBALARA CORPORATE SERVICES)

MEET OUR STAFF



WHAT IS YOUR ROLE?

Social & Emotional Well-Being Project Worker.

WHERE ARE YOU FROM/WHO IS YOUR MOB?

Shepparton, Yorta Yorta.

HOW LONG HAVE YOU BEEN WITH RUMBALARA?

I've just started working at Rumbalara it's been a week. Everyone is so welcoming.

WHY DO YOU WORK FOR RUMBALARA?

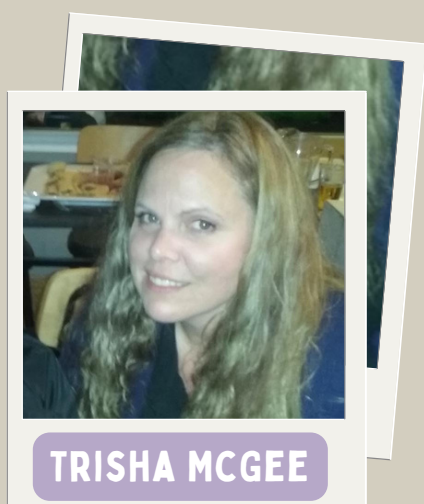
I wanted to work with the people in my community.

WHAT ARE YOUR PASSIONS?

- Football
- Family
- Helping People



JOSH MATHYSSEN



TRISHA MCGEE

WHAT IS YOUR ROLE?

Family Violence Case Work Practitioner.

WHERE ARE YOU FROM/WHO IS YOUR MOB?

Shepparton, Yorta Yorta.

HOW LONG HAVE YOU BEEN WITH RUMBALARA?

1 Year & 6 Months. When I first started working at Rumbalara I was a Alcohol & Drug Social & Emotional Support Worker.

WHY DO YOU WORK FOR RUMBALARA?

I choose to work for Rumbalara because I feel it is important for our community to work within our organisation. I want to make sure my knowledge and experiences are passed down to our next generation.

WHAT ARE YOUR PASSIONS?

- Spending time with my Family, Especially My Nieces & Nephews.
- Helping people in my community recover.
- Going on spontaneous road trips & new adventures.

FIND A JUSTICE OF THE PEACE BY APPOINTMENT

Justices of the Peace are volunteers who offer a valuable service to the community.

Before calling, please check the listings below to see when they are available:

- For JPs available during business hours only, contact between 9am and 5pm.
- For JPs available after hours, contact between 5pm and 8pm.

Neff, Stephen
Business Hours
Location: MOOROOPNA, 3629
Phone: 0400 314 858
Evenings (M-F), Weekends
Location: MOOROOPNA, 3629
Phone: 0400 314 858
Reg no: 14600

Fasano, Carmela
Business Hours
Location: SHEPPARTON, 3630
Phone: 0437 083 163
Evenings (M-F), Weekends
Location: SHEPPARTON, 3630
Phone: 0437 083 163
Reg no: 14599

James, Greg
Business Hours
Location: SHEPPARTON, 3630
Phone: 0437 031 955
Evenings (M-F)
Location: SHEPPARTON, 3630
Phone: 0437 031 955
Reg no: 14646

Pettit, Alice
Evenings (M-F)
Location: SHEPPARTON, 3630
Phone: 0403 143 582
Reg no: 14665

Cann, Carol
Weekends
Location: SHEPPARTON, 3630
Phone: 0456 591 343
Reg no: 14644

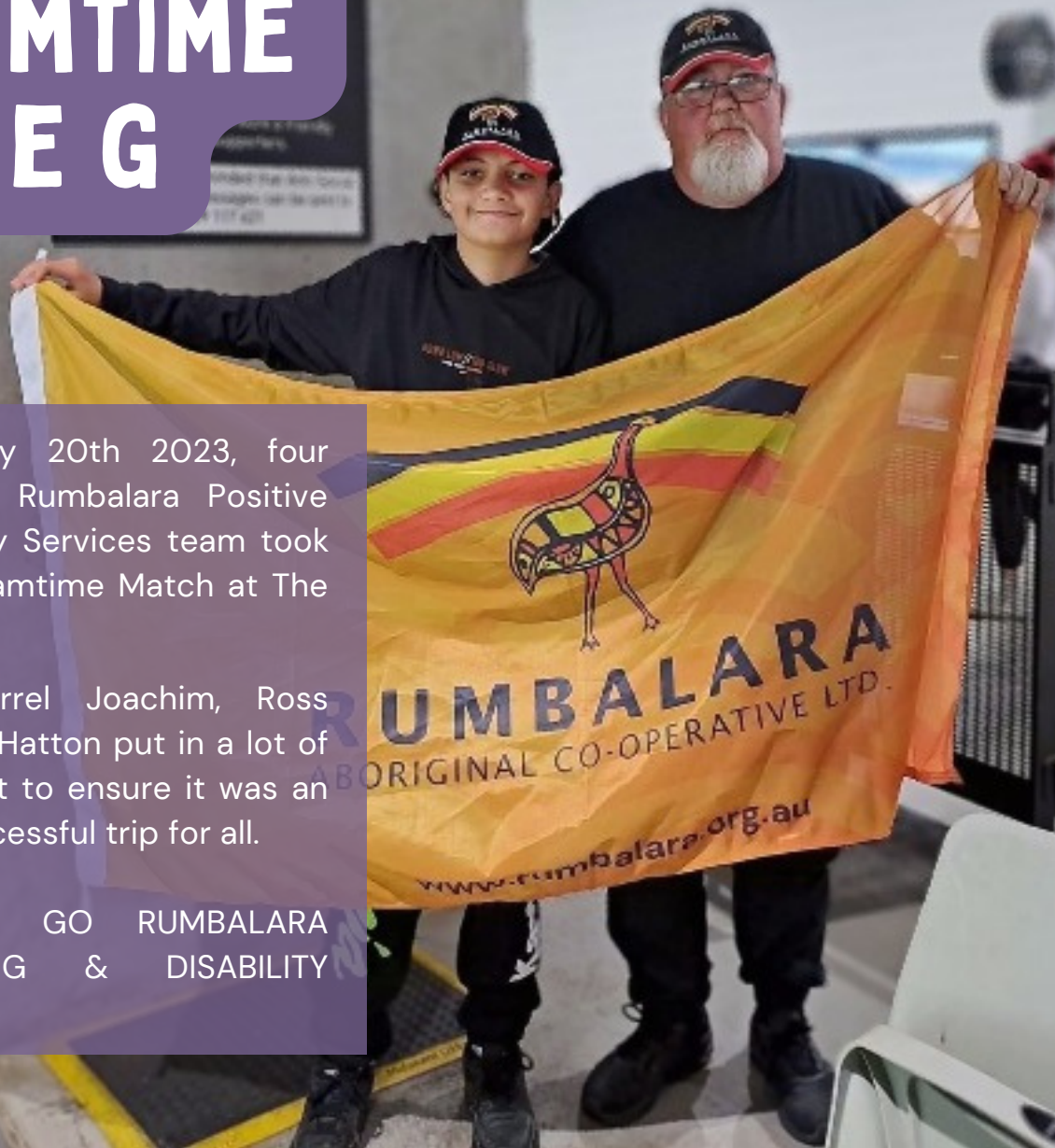


DREAMTIME AT THE G

On Saturday May 20th 2023, four members of the Rumbalara Positive Ageing & Disability Services team took clients to the Dreamtime Match at The 'G'.

Keanu Scott, Terrel Joachim, Ross Morgan and Craig Hatton put in a lot of planning and effort to ensure it was an enjoyable and successful trip for all.

Well done and GO RUMBALARA POSITIVE AGEING & DISABILITY SERVICES!!!





RENEE SHARPLES

What is your role? Where do you work?

Lecturer in Paramedicine – La Trobe University, Bendigo

Where are you from/who is your mob/nationality?

I was born and raised in Melbourne, on the lands of the Yalukit-Willam People of the Kulin Nation.

My mother is Italian and my father is Australian. My grandfather (Nonno) was born in Cittadella and my grandmother (Nonna) was born in Rovigo – both within the province of Padua.

What have you been working on during your secondment?

The first half of my secondment saw me working with Munarra assisting in planning for and building their education portfolio in preparation for transition to operations in early 2024. The second half of my secondment has seen me working here at Rumbalara Aboriginal Co-op, working with community in setting up a bespoke mentoring program that is fit-for-purpose for Rumbalara specifically.

What are your passions?

Mother nature, surfing and travel

Why did you apply for the Jawun secondment?

In 2016, having worked as a Paramedic for Ambulance Victoria for many years, I decided I felt like a change, so I moved to Wellington, New Zealand, where I began the transition from clinician to academia in Paramedicine. The organisation that I worked for in New Zealand had such a strong cultural focus on their indigenous population (Maori and Pasifika) that I was fortunate enough to be immersed in this incredible environment as a novice educator. Whilst I didn't realise it at the time, this significantly shaped my own personal philosophy of learning and teaching, and I realised early that education is not a 'one-size-fits-all' approach. I saw this secondment as an opportunity to share, collaborate, learn and grow.

What is your biggest take away from this experience?

It is all about people, and as a collective of people with a shared vision / purpose, we can achieve anything!

TONY D'AGOSTINO

What is your role? Where do you work?

In my current role I manage technology and delivery of People systems and I work at IAG (Insurance Australia Group)

Where are you from/who is your mob/nationality?

I am an Italian Australian born in Sydney and I live in Toongabbie. My mob is my diverse Italian, Australian and South African family. My oldest son was born in London England and youngest in South Africa.

What have you been working on during your secondment?

During my six-week secondment at Rumbalara Aboriginal Co-operative, I had the task of reviewing, producing a requirements document, draft implementation plan and for quoting on by Frontier Software vendor.

What are your passions?

Learning. I just completed my MBA at age 54, old cars and my family!

Why did you apply for the Jawun secondment?

I wanted to connect and learn about the history and culture first hand from first nations people. I also wanted to share and exchange my skills with organisations within Aboriginal communities.

What is your biggest take away from this experience?

The deep connection of family and respect for elders past and present. How the younger take forward what their elders have started and how the younger respect and look after their elders is amazing!

ROBERT MA

What is your role? Where do you work?

I work as a Fiscal Policy Adviser at the Department of the Prime Minister and Cabinet for the federal public service in Canberra. In my role, I provide and coordinate advice on government policy (including First Nations policy!), with a focus on financial impacts.

Where are you from/who is your mob/nationality?

I was born on Gadigal Country, Sydney and lived most of my life there. My family comes from North-Eastern China and my parents migrated here in the early 1990s.

What have you been working on during your secondment?

I have been working on a process to develop budgets and provide regular reporting for the many programs at RAC.

What are your passions?

I'm passionate about experiencing new things and always learning! I've recently been learning Cantonese and trying to get better at rock-climbing.

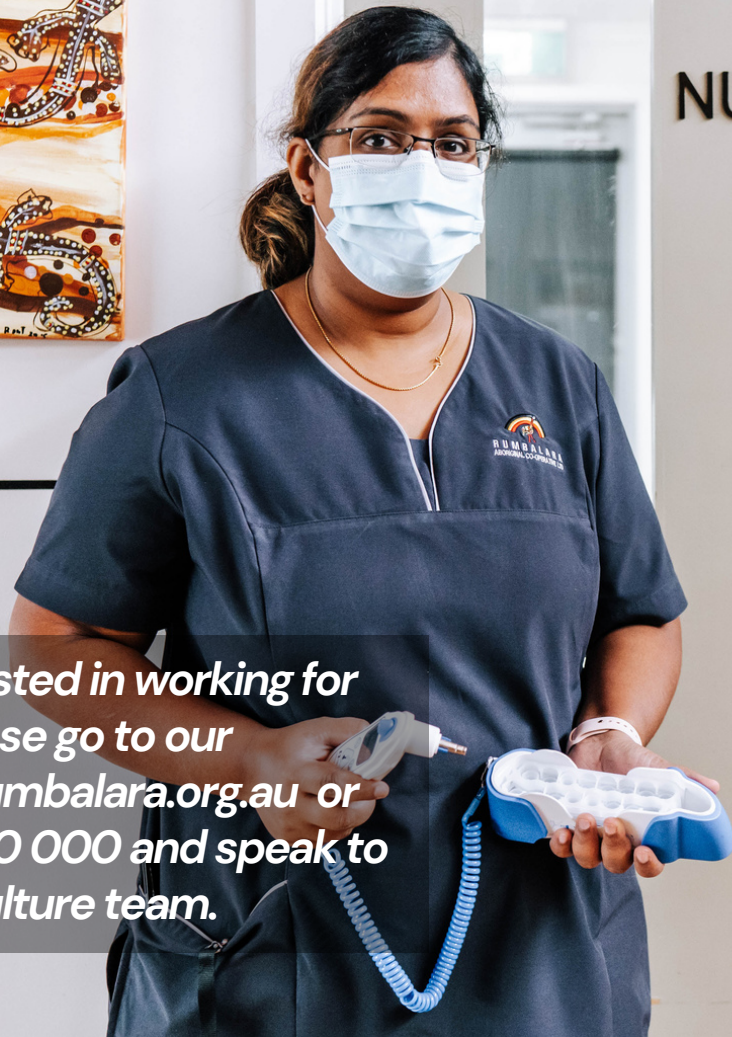
Why did you apply for the Jawun secondment?

I applied for a Jawun secondment to gain a different perspective and learn more about Indigenous Australians. Living in Australia, I realised my lack of knowledge and awareness of what truly matters. I wanted this opportunity to challenge my ignorance and bring a new perspective to my personal life and work in the federal public service.

What is your biggest take away from this experience?

I've learnt so much from my six weeks here! Learning the history of the Yorta Yorta people and their Country has been truly eye-opening. Everything from driving past the Flats everyday, coming into work at RAC everyday, listening to the elders' personal stories, ... it has all deepened my respect for the Yorta Yorta people and their rich history. It has sparked an interest in learning more about Indigenous Australians, including the Ngunnawal community in my local area. This Jawun secondment has really shaped my perspective in meaningful ways.





NURSE STATION

If you are interested in working for Rumbalara, please go to our website www.rumbalara.org.au or call us on 58 200 000 and speak to our People & Culture team.

pathway
to our
casual
bank

WE ARE EXPANDING!

As an Aboriginal Community Controlled Health Organisation (ACCHO), we are seeing an increase of services and funding from government – so we can offer holistic care to our community. Due to this, Rumbalara are developing more roles for our mob as we are rapidly expanding!

JOIN US TODAY!



Create a resume

Create a resume. Include any working experiences you may have, including your subjects at school. Places such as Ganbina, Rumbalara Football Netball Club or your school can help you create a resume.



Police Check & WWC

You will need to go online and obtain a National Police Check and a Working With Children's Check.



Submitting Your Resume

You can contact our friendly staff and have a yarn about how to submit your resume. We can also discuss what casual positions are available and what you might be interested in. Call 58200 000 today!



Job Ready

You are now job ready! Your casual position can lead to a full-time position with Rumbalara. We like to invest in our community to gain qualifications whilst working for us. Find out more today.



Dental Clinic Update

The dental clinic has been very busy and we are delighted to see more community are attending their appointments and completing all their dental treatments.

Our monthly patient feedback indicates that 99% of community were happy with the service they received with feedback stating 'they talked me through everything and were great at what they done', 'Friendly and professional well informed with treatment plan', 'Very happy with service provided'.

If you would like to provide any feedback regarding the dental clinic, please email Tracey.hearn@raclimited.com.au

We have recently hosted two work experience students who enthusiastically experienced the day-to-day operations of the dental clinic.

Thank you to Ali Morgan and Che Atkinson, we hope you enjoyed your experience and consider dentistry for your future.

In order to ensure the best possible service delivery, the dental clinic has multiple audits that are conducted regularly. For the month of May the following audits were conducted:

- Chair wiping Observation audit – 96%
- PPE observational audit – 75%
- Tracking of sterile critical Instruments – 100%
- Infection control Compliance – 99.4%
- Occupational Exposure – 100%

All staff have been advised on PPE requirements to ensure we see an increase in the next audit.

If you would like to make a dental appointment or just come in for a yarn about your needs, please contact the clinic on 5820 0080.

MAY 2023 FIGURES:

2,679

Treatments

266

Clients attended their appointments

86

Clients failed to attend their appointments

The Voice' to Parliament

On Sunday 18th June, the RAC Board & Jill Gallagher (VACCHO, CEO) facilitated an information session for Community Members about "The Voice" and upcoming referendum.

In this session, it provided our mob information to understand the concept of "The Voice" so community can make an informed decision when the time comes to voting at the referendum.

Rumbalara will be running more information sessions to community. Stay tuned for more details.

Later this year, Australia will have a referendum. It's about whether we should change the Constitution to recognise the First Peoples of Australia by establishing a body called the Aboriginal and Torres Strait Islander Voice.

The Voice would be an independent and permanent advisory body for Aboriginal and Torres Strait Islander peoples.

It would give advice to the Australian Parliament and Government on matters that affect their lives.

You can find out more at [Voice.gov.au](https://voice.gov.au).

Voting in the referendum is compulsory for all eligible Australian citizens aged 18 years and over.

It's important that everyone is enrolled to vote to have a say.

Find out more about enrolling to vote at aec.gov.au/indigenous.



BUSH REVIVAL DAY



On Wednesday, May 17 almost 200 Greater Shepparton primary school students came together at the Rumbalara Aboriginal Co-Operative in Mooroopna to learn about the environment at Rumbalara's Bush Revival Day.

The students moved between different activities, including tree planting, cultural painting, learning about bugs, animals and cultural artefacts, as well as fire safety and using a water hose with the help of Forest Fire Management Victoria members.

The activities were designed to engage the students and educate them about the environment and the role of the forest and its inhabitants within the wider ecosystem.

There was a 'hydration station' that allowed students to fill up their water bottles whenever they wanted to, encouraging the use of reusable containers over single-use plastics.

Rumbalara also had a barbecue for staff and students throughout the day.

Executive Manager for Engagement and Family Services - Susan Williams said Rumbalara had worked with River Connect and Greater Shepparton City Council, as well as other land management services, including Parks Victoria and FFMV, to host the first of hopefully many Bush Revival Days.

"These are the leaders of the future and it's so important to teach them about the environment now so that when they become young adults they know how to look after it. Without the environment we have nothing," Ms Williams said.

"It's been a lovely day, we've been very lucky with the sun being out and it's great to see the kids having so much fun."






COMMUNITY BBQ

Rumbalara Positive Ageing and Disability Services held a Community BBQ event which exceeded expectations, providing attendees with an exceptional experience. The turn out, community engagement, delicious food, fun activities and outstanding effort all contributed to a positive and memorable event.







WHAT IS NDIS FRAUD?

NDIS fraud happens when a person unlawfully accesses or misuses funding intended for somebody else. NDIS fraud is an intentional act to mislead or deceive a participant out of their funding.

MEDICAL CLINIC SERVICES

Our Service's:

- ✓ Healthy Liver
- ✓ Paediatrician
- ✓ Gynaecologist and Obstetrician
- ✓ Endocrinologist
- ✓ Midwife
- ✓ Optometry
- ✓ Mental Health
- ✓ Dermatologist
- ✓ Podiatry

Call Reception to book an appointment on 5820 0035

BECOME A MEMBER

It takes just a few minutes to join Rumbalara Aboriginal Cooperative and get culturally appropriate care and support whenever you need it. As a community-controlled organisation, becoming a member allows you to contribute and have a say in how we operate.

To register as a member online, you must have a valid email address and your Certificate of Aboriginality.

Once your application is processed, it must be approved by the Board. You can expect a response within 6-8 weeks.

WHAT IS NDIS FRAUD?

- X Has your information been obtained or used by an NDIS provider without your knowledge?
- X Have you been pressured to sign paperwork that you didn't understand?
- X Have you been given information that seems false or misleading?
- X Has your NDIS plan been charged for services or Support Coordination hours that you haven't received?
- X Have you felt pressured, intimidated or threatened by an NDIS provider?

WHAT CAN I DO?

- ✓ You can report this by calling the NDIS Fraud Reporting and Scams Helpline on 1800 650 717 or emailing fraudreporting@ndis.gov.au
- ✓ You can read the NDIS Code of Conduct <https://www.ndiscommission.gov.au/about/ndis-code-of-conduct>
- ✓ You have the right to request information about what services your plan has been charged for.
- ✓ You have the right to change providers at any time



POSITIVE AGEING & DISABILITY SERVICES

WE'RE HERE TO SUPPORT YOU!

Do you need support so you can live independently in your home?

Do you care for someone who needs support to live independently at home?

You may be eligible for supports through Rumbalara Positive Ageing and Disability Services.

WHO ARE WE?

Rumbalara Positive Ageing and Disability Services (PADS) provides culturally appropriate care and support services to people living in their home.

We are a registered NDIS provider and an approved provider of Home Care Packages.

Contact: (03) 5822 2866 | www.rumbalara.org.au | 95 Ford Road Shepparton VIC

OUR PROGRAMMES & SERVICES

- ✓ National Disability Insurance Scheme (NDIS)
- ✓ Home Care Packages (HCP)
- ✓ Commonwealth Home Support Program (CHSP) - above 50's
- ✓ Home and Community Care Program for younger people (HACC PYP) - below 50's
- ✓ Assessment Services
- ✓ Social Activities
- ✓ Support with Shopping
- ✓ Transport
- ✓ Home & Gardening Maintenance
- ✓ Household Tasks
- ✓ NDIS Support Co-ordination
- ✓ Home Care Package Case Management

HOW TO APPLY

➤ Apply online - www.rumbalara.org.au

📍 Drop into Corporate Services and fill out a form

📄 Download the membership form from our website - email your application to contact@raclimited.com.au



EXISTING MEMBERS

To get the latest information and organisational updates, please let us know your email address.

Call the Corporate Office on 5820 0000 or email the Communications Team at chanoa.seala@raclimited.com.au or natalie.visentin@raclimited.com.au



Heart Of Community | Holistic | Integrated | Respectful

We commit to work in partnership with individuals, families and community, to support them in achieving an optimal quality and standard of living. Through active partnerships we will strengthen Health & Culture.
Our People, Our Way!

