

Position title	<i>Community nurse: Public intoxication Health response</i>
Position number	<i>PI01</i>
Employment status	<i>Full time / Part Time / Casual/On call</i>
Department	Health and Wellbeing
Location	Numurkah Road, Shepparton
Position reports to	<i>Public Intoxication Team Manager</i>
Award	Nurses Award 2020
Classification	

ABOUT THE ORGANISATION

Rumbalara Aboriginal Cooperative (RAC) is recognised as a leader among Aboriginal community-controlled organisations, maintaining a high profile in the public and private sectors across research, consultancy, policy development, and partnerships. RAC operates in a culturally appropriate, sensitive, community-controlled environment that maintains a holistic approach to service provision and emphasises the importance of family and community.

RAC has been a resource, service provider and enabler of the Aboriginal and Torres Strait Islander communities of the Greater Shepparton region since 1980. RAC is a cooperative working to provide a range of supports and services including:

- Health and Wellbeing
- Positive Aging and Disability Services
- Engagement and Family Services
- Justice and Community Services
- Asset and Infrastructure Services
- Corporate Services

RAC has an annual budget of \$19 million and a workforce of approximately 230 people. RAC is a significant employer and economic contributor to the region and plays a high profile leadership role as one of the larger Aboriginal organisations in Australia. RAC is committed to ensuring the Aboriginal people in the Goulburn Valley have certainty of access to community-controlled services.

Background to the program:

The Victorian Government has committed to repealing the offence of public drunkenness and replacing it with a health-based response, in order to support vulnerable Victorians who are found intoxicated in public. This decision was made in the context of the coronial inquest into the death of Yorta Yorta woman Tanya Day, who died after being held in police custody in Castlemaine in 2017 following her arrest for being drunk in public.

Rumbalara has received Department of Health funding to operationalise a Public Intoxication Health Response Trial in the Greater City of Shepparton. This 12-month funding to deliver a health-based response to Aboriginal people presenting intoxicated in public will work closely with Ambulance Victoria, Victoria Police and others to ensure people receive culturally appropriate and safe services.

ROLE PURPOSE

- Field response to triage the immediate health needs as a first responder and provide nursing and first aid support as required.
- Monitor and support participants through the sobering up process, providing nursing interventions to a high standard
- To provide a safe and caring environment in which intoxicated persons can sober up as an alternative to Police custody in which a person's behaviour poses a risk to themselves or others in the community.
- To provide and facilitate access for the person to appropriate alcohol and other drug treatment options and support services when the person is sober

KEY SELECTION CRITERIA

Qualifications and Registrations:

- Tertiary qualifications in Nursing, registered Nurse Division 2 and registration with APHRA.
- At least three years of community nursing experience
- Post graduate study in AOD /mental health is desirable

Knowledge and skills:

- Experience working with, and an awareness of the issues that affect, Aboriginal and Torres Strait Islander people
- Demonstrated understanding of and commitment to the philosophy of Harm Reduction, especially relating to AOD use Highly developed communication, interpersonal and negotiation skills
- Ability to work within a multi-disciplinary team including peer workers, AOD workers, Mental Health workers & collaborating with partner agencies, as well as working independently.
- The ability to take initiative, act calmly and with confidence in challenging situations and works well under own direction
- The ability to assess client need and develop a care plan in order to support and assist both their immediate wellbeing and safety and their short-term navigation to health and other community services
- A commitment to the principles of harm reduction and recovery
- Demonstrates self-awareness and the ability to self-regulate, role models a positive outlook & positive team culture even during challenging times.
- Identifies and uses appropriate strategies to deal with challenging or high-risk situations
- Understands and implements appropriate procedures and strategies to deal with crisis i.e. suicidal behaviour, panic attack, stress, reaction to trauma, overdose, threatening behaviour, psychotic behaviour etc

KEY RESPONSIBILITIES

- Ensuring clients immediate medical needs are addressed
- Ensure client clinical observations are carried out accurately and reported
- Provide high quality, recovery-oriented, evidence-based outreach services to clients experiencing complex health and social issues

- Identify clients who are displaying symptoms of mental illness, suicide or self-harm and respond as per policies and procedures
- Support clients to access other appropriate services in an effective and timely manner
- Liaising closely with police, ambulance and other professionals to ensure the safety and care of clients
- Ensure all reporting, case notes, data management and other administrative duties are completed accurately, confidentially and in a timely professional manner
- Carry out duties in a manner that does not adversely affect their own health and safety, or others by following agreed procedures, reporting all incidents, injuries, near misses, or potentially hazardous conditions as well as cooperating with any measures introduced in the workplace to improve Work Health & Safety (WHS)
- Provide high quality, recovery-oriented, evidence-based outreach services to clients experiencing complex health and social issues.

Behavioural Capabilities

- Act at all times to protect the right of the clients, including culture, confidentiality, privacy, individual choice and decision-making
- Demonstrate commitment to the Co-operative's values and behaviours - serve the community, work together, act with integrity and respect other people (a copy of this is available to view)
- Provide support and proactively engage with the clients and broader community
- Establish and maintain relationships with clients, community and Rumbalara staff and team members

Administration

- Attend and actively participate in daily handovers at the end of each shift and liaise with other staff as necessary
- Participate in staff meetings
- Ensure all administrative requirements are completed correctly in accordance with procedures
- Incidents and hazard reports are actioned and completed according to organisational requirements
- Attend staff meetings
- Submit accurate timesheets and claim forms (if applicable) in a timely manner
- Participate in service training programs as organised by Rumbalara and / or any other training to upgrade skills
- Ensure that all statistical data / record-keeping and other documentation are completed and forwarded on time
- Follow correct policy and procedure directions at all times
- Contribute to and support the organisation's systems and processes for managing safety, quality and risk; observe and report hazardous situations or behaviours
- Ensure all reporting, case notes, data management and other administrative duties are completed accurately, confidentially and in a timely professional manner

EMPLOYMENT CONDITIONS

- All staff are required to sign a confidentiality agreement on appointment to the organisation
- Probationary / qualifying periods apply to all positions
- All staff are required to adhere to the Code of Conduct of the Co-operative (available to view)
- All staff are required to follow the policies and procedures to the department and the Co-operative (manuals are available to view)
- A commitment to equal opportunity and Occupational Health and Safety principles and practices is required
- Salary packaging is available to permanent part time and full-time staff
- Tenure of positions at RAC will be tied to existing contracted funding arrangements

In accepting this position, I hereby acknowledge and agree to the role and responsibilities as set out in the Position Description.

Accepted Date:	Employee name: Employee signature:
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Approved Date:	Manager name: Manager signature:
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Executive Manager Details:

Name: Kelli Bartlett Phone No. 0457605582 Email: kelli.bartlett@raclimited.com.au